

G-01551A-13-0327

ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM



Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 121674

Date: 3/30/2015

Complaint Description: 09D Rates/Tariffs - Explanation of
08A Rate Case Items - Opposed

First:

Last:

Complaint By: John Carter

Account Name: John Carter

Home:

Street:

Work:

City: Glendale

CBR:

State: AZ Zip: 85305

is:

Utility Company: Southwest Gas Corporation

Division: Gas-Central AZ Div

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED DOCKET NO. G-01551A-13-0327

3/30/15 (Telephone Call)

Per Mr. Carter, he believes that charging customers more in warm weather is frivolous, if not illegal. He also states that natural gas prices are at an all time low so why is his gas bill increasing. He states that he should be charged according to the gas he uses.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/30/15 DOCKETED CLOSED

Inquiry filed in UCF, please see no. 121497.

End of Comments

Date Completed: 3/30/2015

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Arizona Corporation Commission

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MAR 30 2015

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